

TERMS & CONDITIONS

1. This “*Earn up to 2,000 BIG Points on Hotel Stay Campaign*” (“Campaign”) is organised by Think Big Digital Sdn. Bhd. (“BIG”) and HPL Hotels and Resorts Private Limited (“HPL”) (jointly referred to as “the Organisers”).
2. By participating in this Campaign, all participants (“Participants”) will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Campaign as stated herein and any additional terms and conditions stipulated by the Organisers (as may be applicable) including the decisions of the Organisers in all matters related thereto.
3. Information on how to enter forms part of these conditions of entry. Registration for and/or participation in this Campaign is deemed as acceptance of these conditions of entry. Acceptance of these Terms and Conditions is a condition of entry.
4. This Campaign runs from 27 May 2018, 00:00 (GMT +8) and closes on 30th June 2018 23:59 (GMT +8) (“Campaign Period”). The Organisers reserve the right to amend or extend the duration of the Campaign at any time as they deem fit.
5. To qualify and participate in this Campaign, Participants must do the following (“Campaign Requirements”) :
 - A) Must be an existing BIG member (having subscribed and registered for membership under the loyalty and rewards program operated by BIG under the name “BIG Loyalty”) and have a unique registration number known as the “BIG member ID” issued by BIG at the point of participation in the Campaign;
 - B) Participants must successfully book their hotel stay with the any of the hotels and resorts listed below (“Participating Hotels”) via the respective website within the booking period and complete their stay within the stay period specified by the respective Participating Hotels to be entitled to a certain offer as follows:-

Hotels & Resorts	Offers*	Booking & Stay Period*	Website
<i>Hard Rock Hotel Penang</i>	Earn Double Miles (EXTRA 1,000 BIG POINTS!) for every night stay at Hard Rock Hotel Penang (minimum 2 nights stay) (inclusive of buffet breakfast)	Book by 30 June 2018 Stay period: 1 May – 30 November 2018	https://goo.gl/B9dRni
<i>Casa del Mar Langkawi</i>	Earn 2,000 BIG Points with purchase of Romance By the Sea package.	Booking and Stay Period: 1 May – 30 November 2018	https://goo.gl/xJHFAL

<i>Casa del Rio Melaka</i>	Earn 2,000 BIG Points with purchase of 3D2N Heritage Package	Booking and Stay Period: Now – 31 December 2018	https://goo.gl/skEXXQ
<i>The Boathouse Phuket</i>	Earn 2,000 BIG Points with every night stay booked and receive a complimentary stay the subsequent night (terms and conditions apply)	Reservation 30 Days in Advance Stay Period: 1 May – 30 November 2018	https://goo.gl/LC6tb1
	Earn 500 BIG Points and enjoy complimentary dessert for 2 persons with minimum spend of THB 2000 on hotel bookings.	Booking and Stay Period: Now till 30 November 2018	https://goo.gl/2qY1dD
<i>The Lakehouse Cameron Highlands</i>	Earn extra 1,000 BIG Points for every night stay at Highlands Getaway	Booking and Stay Period: 1 May – 30 June 2018	https://goo.gl/npmKsi
<i>Concorde Hotel Shah Alam</i>	Earn 2,000 BIG Points with the 3D2N Premier Package	Booking Period: 1 - 30 June 2018 Stay Period: 1 July – 31 December 2018	https://goo.gl/MVvG3r
<i>Concorde Hotel Singapore</i>	<ul style="list-style-type: none"> • Earn extra 1,000 BIG Points • Complimentary room upgrade from Deluxe Plus to Deluxe Plus with Balcony 	Booking Period & Stay Period: 1 May – 30 June 2018	https://goo.gl/EpJ2T5

*Terms and conditions of the respective Participating Hotels apply.

- C) BIG Member ID must be entered at the time of hotel booking to earn BIG Points and the reservation must match the name on the BIG Member ID.
- BIG Points will be credited to the Participants within eight (8) weeks after the completion of the stay (or any other period as the Organisers deem necessary) subject to the Organisers receiving all necessary information as deemed necessary. In the event of any cancellation of bookings made or no-show, no BIG Points will be awarded.
 - The Organisers reserve the absolute right, at any time, to verify the validity of successful booking and Participants. Without limitation, Participants agree to provide a copy of the identification card and/or passport to the Organisers upon request. The Organisers' decision in relation to all aspects of the Campaign is final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.

8. Only Participants that fulfil the Campaign terms and conditions shall be eligible to receive the BIG Points. Participants that fail to fulfil the Campaign terms and conditions will automatically be disqualified from the Campaign without notice.
9. The Organisers reserve the absolute right to substitute and/or replace the BIG Points from time to time without any prior notice to the Participants. The usage of BIG Points is subject to the BIG Membership Terms and Conditions.
10. The Organisers further reserve their right to use any personal data of Participants in any manner and/or for any purpose they deem fit and the Participants are deemed to consent to such use with no monetary payment.
11. The Organisers reserve the right in their sole discretion to disqualify any Participant and/or to forfeit the BIG Points from any they believe has undertaken fraudulent practice and/or activities or other activities harmful to this Campaign or to the Organisers.
12. Participants may be contacted, at any time deemed appropriate by the Organisers, via email or any other mode of communication deemed appropriate by the Organisers.
13. The BIG Points are not exchangeable and/or transferable and cannot be exchanged or redeemed for cash.
14. The Organisers reserve the absolute right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organisers shall not entitle the Participants to any claim or compensation against the Organisers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
15. The Organisers accept no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected booking whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
16. The Organisers, subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
17. The terms and conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Campaign.
18. The Organisers reserve the absolute right to vary, delete or add to any of these terms and conditions (wholly or in part) from time to time without any prior notice to the Participants.
19. The decision of the Organisers in relation to every aspect of the Campaign including but not limited to the BIG Points award and Participants shall be deemed final and conclusive under any circumstances and no appeal or complaint from any Participants will be entertained. Any request by Participants to provide their BIG member ID or to be eligible for BIG Points after exiting the payment page at the dedicated website will not be entertained.

20. All expenses associated with this Campaign such as transportation and accommodation (if applicable) shall be solely borne by the Campaign Participants.
21. This terms and conditions may be translated to other languages. In the event of inconsistencies between the English and translated versions, the former shall prevail.